

Dear Heritage Family,

August 13, 2026

Hot Lunch service will start August 18th. Lunches are \$7.00, with a 2-entrée lunch option for 5th-12th graders for \$3.00 more (\$10.00). The Salad and noodle bowl Grab & Go options are available to everyone for \$7.50 and can be a wonderful choice for people with food allergies. Milk and chocolate milk is available for \$0.55.

ORDER directions: Order on the **FACTS Family Portal** - Parents must order lunches and milk for their students/themselves on FACTS by 10:00 a.m. in order to receive lunch. Because we prepare the food to order, whatever the student is signed up for is what they will be served. *If your student forgets their lunch, they may order a cold lunch bag option for \$7.00, you will receive an email letting you know that they forgot their lunch and that you will be charged.*

Snack time options: A Cold Lunch Bag & Snack option will be \$7.00 and is available anytime, just come see Mrs. Sheppard. Choices are usually mac & cheese, cup of noodles, or a packaged sandwich. Goldfish crackers, fruit and a cookie will round out the bag. Please bring cash for this option or order on FACTS.

Snack cart items like: Chobani yogurt, a cheese stick, chips, or a sandwich will be available at lunch. Please bring cash for this option. Prices will range between \$0.75 - \$3.50. A list will be posted.

Your family account will be billed with each lunch and milk order and is due upon receipt of your monthly statement. Your previous month's tuition/lunch account balances must be current if your child would like to order.

Special food needs: We try to keep the kitchen free from common allergens: like tree nuts, peanuts and latex, but unfortunately, we cannot accommodate every dietary need. Some hot lunch items may be ordered gluten-free or dairy free. Gluten-free lunches that have a special bun or crust will be \$7.50. Please send me an email with your students' needs, this will help me remember to give your student the correct food. (i.e.: no pork, gluten-free, dairy-free, etc.)

The menu will be available on the website. Some changes may occur due to lack of availability. If you have any questions on what is being served, you are welcome to contact me at 970-494-1022 / library@heritagechristian.info.

Thank you!

Monica Sheppard

Some common questions:

- 1) What if I don't order lunch, will condiments be available for me to use?
 - a. Every day, we set out ketchup, ranch dressing, napkins and hot water for everyone to use. If your student will need forks, spoons, plates (to microwave), other condiments, etc, please include them with their lunches.
 - b. Besides hot water, microwaves (for older students) are available for use, please send items that do not need to be heated up for a long time, as there is a line of students waiting to use them, and their lunch time is short.
- 2) How much is milk?
 - a. We will be charging \$0.55 for milk, chocolate milk, and 3 oz cartons of juice. (Juice is usually available on the last day of the week.)
 - b. Please send labeled water bottles for your students, they may fill them up at the bottle filler stations around the school.
- 3) What if I didn't pack enough food in my lunch or don't like my lunch, may I get an emergency lunch?
 - a. No, emergency lunches are for true emergencies, Mrs. Sheppard or the lunch monitor will determine whether it's an emergency and be able to help you.
 - b. Bring some extra change – The Grab & Go snack cart will have items to purchase: Fresh fruit, cheese & crackers, chips - \$0.75 to \$1.50.
 - c. When you get home, let your parents know that you ate all your lunch, but are still hungry so they may decide whether to send more food or not the next time.
- 4) Can adults come and eat with their children?
 - a. Yes, parents are welcome to eat with us anytime and you may also order a hot lunch for the same price! Please place your order on FACTS by 10:00.
- 5) What if I have food restrictions – dietary preferences?
 - a. The Salad option has breaded chicken, order it with gluten-free chicken or dairy free, etc.
 - b. We serve Hebrew National All-Beef Hot Dogs for hot dogs & pigs in a blanket. Corn dogs are a variety of meats - so please call for details. Bacon, sausage, pepperoni and sausage toppings will be a pork product.
 - c. Some of our food items mention soybean oil, like our French fries. Please let me know if you cannot have soy.
 - d. Please call or email me with any food questions! (970)494-1022 or library@heritagechristian.info We are happy to help!

Placing a lunch or milk order:

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- Log in to the FACTS Family Portal
- Click on “Student” (on the left-side menu)
- Click on “Lunch”
 - The lunch calendar will display
 - On the top left, you can select each student to see their existing lunch orders (they will be in blue)
 - Click the “+ CREATE WEB ORDER” button
 - Select what you want to order for each student
 - Click the “Order Items” button at the bottom of the page

Full-day Kindergarten may order milk for their student’s PM snack.